

CONTACTS FOR REMOTE INSTRUCTOR SUPPORT

All CTLI services are available remotely.

SUPPORT SERVICES FOR CANVAS AND DIGITAL LEARNING TECHNOLOGIES

Contact the Digital Learning Team by email at digital.learning@lethbridgecollege.ca

24/7 Canvas Support for faculty is available through Live Chat

<https://cases.canvaslms.com/liveagentchat>

or phone 1-833-779-7768

Lexi Schaerz, AV/DLT Coordinator

Email: lexi.schaerz@lethbridgecollege.ca

RESEARCH & LIBRARY SUPPORT

BUCHANAN LIBRARY SERVICES

Darel Bennedbaek, Library Coordinator

Email: buchanan.library@lethbridgecollege.ca

Online Chat Available through

<https://lethbridgecollege.ca/departments/buchanan-library>

VIDEO & WEB CONFERENCING SUPPORT (INCLUDES HYFLEX LEARNING)

AUDIO-VISUAL TEAM

Gavin Brinsmead, Audio Visual Lead

Email: av@lethbridgecollege.ca

ONLINE COURSE SUPPORT, ASSESSMENT DESIGN & MEDIA DESIGN

Our team has a variety of specialists, and Jana can connect you with the right person to meet your needs. To book a consultation for Course Design Support, contact the LXD admin Jana Tillmanns at jana.tillmanns@lethbridgecollege.ca

Christie Robertson, LXD Manager

Email: christie.robertson@lethbridgecollege.ca

Tatiana Kloster, Learning Café & Educational Development Coordinator

Email: tatiana.kloster@lethbridgecollege.ca

Kelsey Janzen, LC Studio Coordinator

Email: kelsey.janzen@lethbridgecollege.ca

Joelle Reynolds, Emerging Learning Models Manager

Email: joelle.reynolds@lethbridgecollege.ca

ACADEMIC LEARNER SUPPORTS, ACCESSIBILITY & TESTING SERVICES

Ryan Hammell, Testing Services Coordinator

Email: testing.services@lethbridgecollege.ca

Tatiana Kloster, Learning Café & Educational Development Coordinator

Email: learning.cafe@lethbridgecollege.ca

Cayla Clemens, Accessibility Services Coordinator

Email: accessibilityservices@lethbridgecollege.ca

CENTRE FOR TEACHING, LEARNING & INNOVATION: CENTRE INQUIRIES

Jaclyn Doherty, Dean

Email: jaclyn.doherty@lethbridgecollege.ca

Erin Howard, Associate Dean

Email: erin.howard@lethbridgecollege.ca

You can also contact us through Microsoft Teams via chat or call!

