

# CONTACTS FOR REMOTE INSTRUCTOR SUPPORT

## ALL CTLI SERVICES ARE AVAILABLE REMOTELY

### SUPPORT SERVICES FOR CANVAS AND DIGITAL LEARNING TECHNOLOGIES

Contact the Digital Learning Team by email at [digital.learning@lethbridgecollege.ca](mailto:digital.learning@lethbridgecollege.ca)

24/7 Canvas Support for faculty is available through Live Chat

<https://cases.canvaslms.com/liveagentchat>  
or phone 1-833-779-7768

**Lexi Schaerz**, Digital Learning Coordinator  
Email: [lexi.schaerz@lethbridgecollege.ca](mailto:lexi.schaerz@lethbridgecollege.ca)

### RESEARCH & LIBRARY SUPPORT

#### BUCHANAN LIBRARY SERVICES

**Darel Bennedbaek**, Library Coordinator  
Email: [buchanan.library@lethbridgecollege.ca](mailto:buchanan.library@lethbridgecollege.ca)

Online Chat Available through  
<https://lethbridgecollege.ca/departments/buchanan-library>

### VIDEO & WEB CONFERENCING SUPPORT (INCLUDES HYFLEX LEARNING)

#### AUDIO-VISUAL TEAM

**Gavin Brinsmead**, Audio-Visual Coordinator  
Email: [av@lethbridgecollege.ca](mailto:av@lethbridgecollege.ca)

You can also contact us through Microsoft Teams via chat or call!



### COURSE SUPPORT AND FACULTY DEVELOPMENT, ASSESSMENT AND MEDIA DESIGN

Our team has a variety of specialists, and Jana can connect you with the right person to meet your needs. To book a consultation for Course & Curriculum Design Support, contact the LXD admin Jana Estey at [jana.estey@lethbridgecollege.ca](mailto:jana.estey@lethbridgecollege.ca)

**Christie Robertson**, LXD Manager  
Email: [christie.robertson@lethbridgecollege.ca](mailto:christie.robertson@lethbridgecollege.ca)  
**Tatiana Kloster**, Educational Development  
Email: [tatiana.kloster@lethbridgecollege.ca](mailto:tatiana.kloster@lethbridgecollege.ca)  
**Kelsey Janzen**, Production Coordinator  
Email: [kelsey.janzen@lethbridgecollege.ca](mailto:kelsey.janzen@lethbridgecollege.ca)  
**Joelle Reynolds**, Alternate Learning Models Lead  
Email: [joelle.reynolds@lethbridgecollege.ca](mailto:joelle.reynolds@lethbridgecollege.ca)

### ACADEMIC LEARNER SUPPORTS, ACCESSIBILITY & TESTING SERVICES

**Ryan Hammell**, Testing Services Coordinator  
Email: [testing.services@lethbridgecollege.ca](mailto:testing.services@lethbridgecollege.ca)  
**Diane Fjordbotten**, Learning Café Coordinator  
Email: [learning.cafe@lethbridgecollege.ca](mailto:learning.cafe@lethbridgecollege.ca)  
**Cayla Clemens**, Accessibility Services Coordinator  
Email: [accessibilityservices@lethbridgecollege.ca](mailto:accessibilityservices@lethbridgecollege.ca)

### CENTRE FOR TEACHING, LEARNING & INNOVATION: CENTRE INQUIRIES

**Jaclyn Doherty**, Dean  
Email: [jaclyn.doherty@lethbridgecollege.ca](mailto:jaclyn.doherty@lethbridgecollege.ca)  
**Erin Howard**, Associate Dean  
Email: [erin.howard@lethbridgecollege.ca](mailto:erin.howard@lethbridgecollege.ca)



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AND INNOVATION